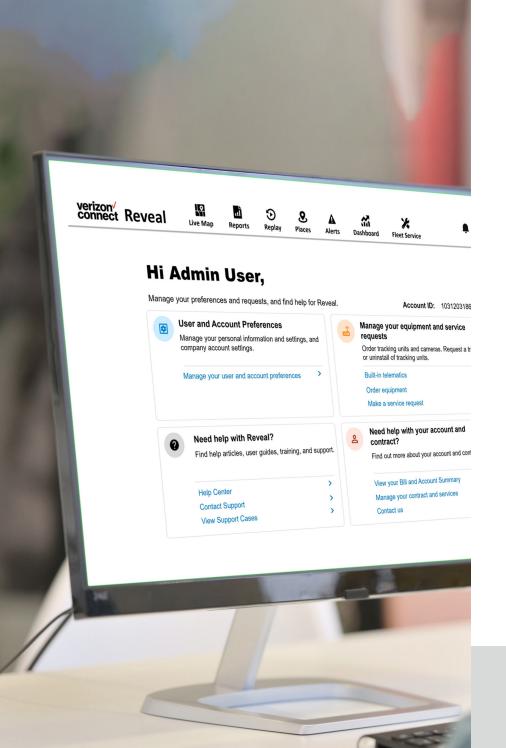
Quick reference guide

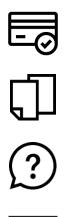
Using your solution: My Account

verizon^v connect



My Account overview

Your solution from Verizon Connect helps your fleet operate efficiently. Within the My Account customer portal, you can easily check administrative tasks off your to-do list.



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Set up payments

Find historic invoices

Access live support

View support cases

Manage your contract and services

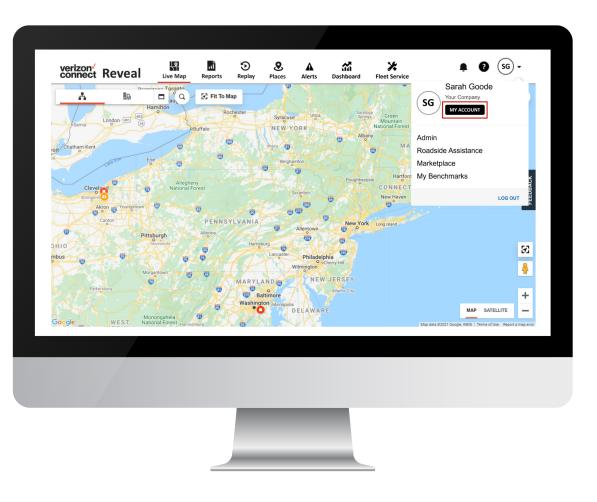
Access My Account

Need help? We have you covered.

Browse all My Account trainings

Accessing My Account

Easily access your My Account customer portal by clicking on the user icon in the upper right corner of your screen and selecting MY ACCOUNT.



Access My Account

Learn more about My Account here.

Set up payments

My Account is where you'll find your one-stop shop for streamlining your payments. You can manage everything in a few clicks in this secure feature, putting you in the driver's seat.

Under My Account, you can:

- Get an overview of current charges and balances
- Easily add, edit or remove your preferred payment methods
- Make one-time payments
- Automate your payments with recurring autopay

yment Method					-
Jillolitikoulou					
Payment Account	Expiration Date	Wallet ID	Auto Pay Enroll		
Bank 5888			Yes	0	û
Make this the Re	curring Payment method				
Submit	Reset				
Bank 6000					û
O Bank 1234					Ô
O Bank 2000					Ô
O Bank 4656					۵.
Bank 6546					ā
O Card 5262	06/2027				ů

Find historic invoices

Need a historic invoice for your records? Effortlessly access and download your complete billing history within My Account.

You'll find an overview of any balances due, due date and the invoice status.

Billing History	Payment History			From 27/03/2020	To 27/03/2022	C Apply
Invoice Date 🔻	Invoice Number 🖨	Invoice Amount	Invoice Balance	Invoice Status 韋	Due Date	
01/20/2022	50000007208	\$214.50	\$214.50	Amount due	02/04/2022	$\overline{\mathbf{h}}$
01/20/2022	50000007209	\$214.50	\$200.00	Amount due	03/16/2022	$\underline{\downarrow}$
01/20/2022	500100007037	\$-21.45	\$-21.45	Credit applied	02/04/2022	$\overline{\mathbf{h}}$
01/20/2022	500100007038	\$0.00	\$0.00	Paid	02/04/2022	$\overline{\mathbf{h}}$
10/25/2021	50000007041	\$214.50	\$214.50	Amount due	11/09/2021	$\overline{\mathbf{h}}$
10/25/2021	50000007042	\$214.50	\$214.50	Amount due	11/09/2021	$\underline{\downarrow}$
10/25/2021	50000007043	\$214.50	\$214.50	Amount due	11/09/2021	$\overline{\mathbf{h}}$
10/25/2021	50000007044	\$214.50	\$214.50	Amount due	11/09/2021	$\overline{\mathbf{h}}$

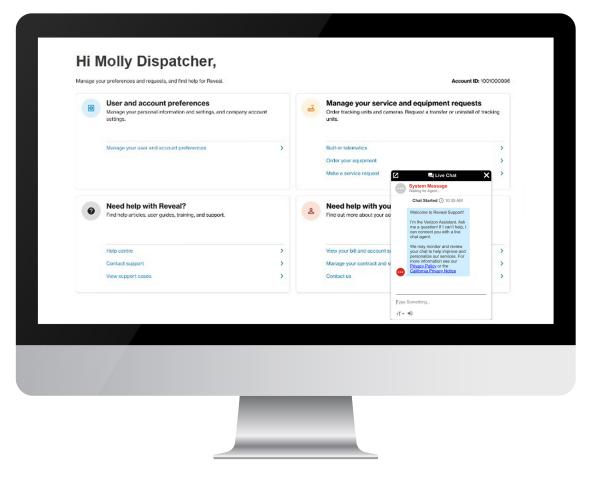


Learn how to view your current bill and billing history here.

Access live chat

If you're ever in need of support, you can access our live chat from the help menu in Reveal.

The Verizon Assistant can share helpful articles about common issues or can quickly connect you with a support agent to answer your questions.



See how to create a new support case <u>here</u>.

View support cases

Never be in the dark about your support cases with Verizon Connect. The My Account customer portal empowers you to take charge of your support experience. With a few clicks you can:

- Access a comprehensive list of your support cases opened in the last 90 days
- Add comments and attachments
 to open cases
- Track progress and stay informed every step of the way

